



## 10 years Warranty Certificate



The PoliCarb® sheets and the ArcoPlus® modular panels are warranted for 10 ten years starting from the purchase date, on the following conditions.

### A) WEATHERABILITY

The change of yellowing index established in accordance to ASTM D 1925 standard should be less than 10 delta after 10 years, in relation to the original value.

- Light transmission established by the EN 410 ed. 04/98 standard, will not be inferior to 6% after 10 years in comparison to the original value.

### B) BREAKAGE

The 10 year warranty refers to the following properties:

- No breakage from the direct effects of weather conditions and hail impact.

- In this warranty the term "impact" refers to a hail simulation test that shall be done on a sample of damaged product, during which no breakages occur with the impact of 20 mm diameter polyamide spheres with a velocity of 21 m/s.

The warranty does not include any other causes of impact failures.

### C) WARRANTY TERMS AND CONDITIONS

c.1 The warranty is available only for PoliCarb® sheets and modular panels ArcoPlus handled, stored, installed and preserved according to Gallina USA recommendations, and they should not have been in contact with chemical or corrosive substances.

c.2 The warranty is available for the PoliCarb® sheets and the ArcoPlus modular panels installed with the U.V. protected side correctly exposed to the sun light. On the sheets and the panel's surfaces there must be no scratches or abrasions.

c.3 The warranty is applicable to the Policarb sheets with a minimum thickness of 6 mm and to the ArcoPlus® U.V. protected modular panels. This warranty is available for clear sheets and panels, installed vertically or in a sloping way. Color panels may be subject to deviation.

c.4 Every request of application of the following warranty must be submitted directly from the Customer, within 10 days from the defect appearance, to **Gallina USA**, including the following documents: sale invoice, complete product code, defective quantity, copy of the warranty certificate issued by Gallina USA, declaration that the conditions set forth in the warranty have been fulfilled.

c.5 The mentioned warranty is applicable to the products sold by Gallina USA only.

### D) WARRANTY EXCEPTIONS

A cause for warranty exceptions would be for not following one or more of the following recommendations and instructions:

- **The ArcoPlus® modular panels and the PoliCarb® sheets should be installed per our instructions and with the UV protected side exposed externally.**

- The **ArcoPlus®** panels and the **PoliCarb®** sheets have to be stored and are protected by U.V radiation and rain before use

- The **ArcoPlus®** panels and the **PoliCarb®** sheets have to be protected from chemical and corrosive substances.

- The **ArcoPlus®** panels and the **Policarb®** sheets can not be scratched or dented and care has to be exercised when handling.

- The **ArcoPlus®** panels and the **PoliCarb®** sheets can not be thermoformed, curved by heating or modified by tools or techniques which could compromise their characteristics or cause flaws.

- The **ArcoPlus®** panels and the **PoliCarb®** sheets can not be sealed or cleaned with unsuitable substances.

- The **ArcoPlus®** panels and the **PoliCarb®** sheets must not use gaskets and/or clamps unsuitable for the product.

- The modular panels **ArcoPlus®** and the **PoliCarb®** sheets have to be curved per the technical instructions of Gallina USA

- The warranty is not applicable in case of damages caused by accidental events or vandalism.

- The warranty is not applicable if the customer does not submit all the documents mentioned in point c.4 or if the customer does not allow inspection at the installation site or does not send a significant sample to Gallina USA in order to allow for respective analysis.

- The costs of installation, removal, transportation or damages to third parties are excluded.

### E) LIMITED RESPONSIBILITY

If the request of warranty application is exhibited in the warranted period, and the damage is reliable, Gallina USA will provide free of charge materials for substitution in accordance to the following table:

| Elapsed time from the purchase date | Material in substitution |
|-------------------------------------|--------------------------|
| Until 5th year                      | 100%                     |
| 6th year                            | 75%                      |
| 7th year                            | 60%                      |
| 8th year                            | 45%                      |
| 9th year                            | 30%                      |
| 10th year                           | 15%                      |

In the case that Gallina USA can not provide the claimed sheets in reasonable time, may, only on its unquestionable judgment, refund the original purchase cost in accordance to the above mentioned table.

### F) COMPETENT COURT

Legitimate claims are to be heard in a competent court in Wisconsin.

ANY OTHER CLAIMS FOR DAMAGE OR LOSS, EITHER DIRECT OR INDIRECT, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY.

Customer:

Gallina USA, LLC sign: \_\_\_\_\_

DDT:

Invoice:

Customer sign: \_\_\_\_\_